

To strengthen the security of your online account, Cinfed will be implementing changes to the online banking passwords effective **May 2, 2016**.



**New Password Rules:**

- May be 8 to 20 characters in length
- Same character to repeat no more than 4 times
- Password expires every 365 days
- Special characters allowed: !"#\$%&(\*)+,-/;<=>?[\ ] ^ \_ ` { | } ' . , ;
- New password should be different from the previous password
- A minimum of 2 alpha characters (letter)
- A minimum of 1 non-alpha character (number and/or special character)

If your current password does not meet the above criteria, you are welcome to update your password prior to the change going into effect. If you choose not to update your password you will be prompted to update your password credentials (only if your current password does not meet the requirements). All passwords will be updated by November of 2016.

**How to update your online banking password:**

1. Log into your online account
2. Select the "Options" tab
3. Under "Modify Login Information"
  - a. Enter your current password
  - b. Enter your new password
  - c. Confirm the password
  - d. Submit

Once updated, the change will take place immediately.

While updating your password, review our [online alerts](#). Cinfed online offers alerts that can be sent right to your phone or email! The alerts include a security section which will notify you of any invalid login attempts, password changes, or updates to your user id.

For more helpful tips to keep your information safe please review Cinfed's online [Security Corner](#).



**Ask for free Kasasa<sup>®</sup> checking:**

- Earn really high rates\*
- No monthly service fees
- Refunds on ATM fees, nationwide\*

Should you have any questions or concerns, please feel free to contact our Call Center at 513-333-3800 Monday through Friday from 8:00AM to 4:30PM EST or call Jessica King at 513-333-3832.

Thank you for your cooperation and valued membership!