



Password Rules:

- May be 8 to 20 characters in length
- Same character to repeat no more than 4 times
- Password expires every 365 days
- Special characters allowed: !"#\$%&(*)+,-/;<=>?[\] ^ _ ` { | }`
- New password should be different from the previous password
- A minimum of 2 alpha characters (letter)
- A minimum of 1 non-alpha character (number and/or special character)

How to update your online banking password:

1. Log into your online account
2. Select the "Options" tab
3. Under "Modify Login Information"
 - a. Enter your current password
 - b. Enter your new password
 - c. Confirm the password
 - d. Submit

Once updated, the change will take place immediately.

While updating your password, review our [online alerts](#). Cinfed online offers alerts that can be sent right to your phone or email! The alerts include a security section which will notify you of any invalid login attempts, password changes, or updates to your user id.

For more helpful tips to keep your information safe please review Cinfed's online [Security Corner](#).



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Should you have any questions or concerns, please feel free to contact our Call Center at 513-333-3800 Monday through Friday from 8:00AM to 4:30PM EST or call eServices at 513-333-6349.

Thank you for your cooperation and valued membership!