

Your 24-hour Cinfed Connection

513-333-3800

One number offers the best in personal service and the speed of automated technology so you can access your account information and conduct transactions from a touch-tone telephone.

Your 24-Hour Connection

Cinfed Connection is available 24 hours per day, 7 days a week. There is no waiting to:

- Verify deposits
 - Check your account balances
 - Review account history
 - Learn the current interest rates
 - Order checks
 - Transfer funds to any Cinfed account and more
- During business hours, you can choose to speak to a Member Services Representative.

Cinfed Connection is Easy

Using Cinfed Connection is easy. The instructions will guide you step-by-step through the process. When you call 513-333-3800, press 1 for Cinfed Connection. Select a menu option, then enter your account number and PIN/Password. Some menu options may require additional verification.

Pin/Password

If you are using Cinfed Connection for the first time, you will be prompted to set up a pin to be used as your password for logging into Cinfed Connection. You will be asked to provide additional verification, before entering a 4-15 digit pin. After you set up your pin, you will use this each time you call into Cinfed Connection.

Cinfed Connection Users' Guide

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